

Welcome to HealthEZ!

We are glad you're here. Please read on for help understanding and using your medical ID card.

When you schedule an appointment

Please remind your provider that claims and benefit eligibility are handled by HealthEZ, **not the Aetna network**.

Understanding Your ID Card

- A. HealthEZ administers your plan, manages your eligibility and benefits, and pays your claims.
- B. Your medical network is Aetna. Providers in network offer services at a discounted rate.
- C. Your Group ID connects you with Kitestring Technical Services.
- D. Your Subscriber ID is a unique number for you and your enrolled dependent(s).
- E. Your pharmacy enters this information, along with your Subscriber ID, to process your medications.

A	Administered by: healthEZ <small>Aetna Signature Administrators® PPO</small>	B	Medical Network: aetna <small>Verify Realtime Through HealthEZ #54206</small>	Employer: KITESTRING
C	Policy Holder:			
D	Group: Subscriber:			
Medical Coverage:				
E	Rx BIN: 008878 • Rx PCN: WDRX • Rx GRP: KSTC398 <small>In-Network Deductible: \$ In-Network Out-of-Pocket: \$</small>			

Your provider can verify your eligibility with HealthEZ three ways:

1. Via Realtime verification in their practice management system.
2. myhealthez.com/provider
3. Call HealthEZ at 844-449-5553.

MEMBERS
 Crumdale Advocates: 855-255-7060
 Benefits & myHealthEZ: KitestringBenefits.com

PROVIDERS
Eligibility: MyHealthEZ.com/Provider, **Verify Realtime Through HealthEZ #54206**
Benefits: 844-449-5553 **Precertification:** 855-248-1856
Submit Claims to: Payer ID 41178
 HealthEZ: PO Box 211186, Eagan, MN 55121

MEDICAL NETWORK: Aetna PPO, Aetna.com/asa
 Sutter Health is excluded.
 Aetna Participating doctors and hospitals are independent providers and are neither agents nor employees of Aetna.

RECURO TELEMEDICINE: 855-6-RECURO

PHARMACY: WellDyne
 888-479-2000, WellDyne.com

Your ID card is also available in the member app.

Download today for quick access to your digital ID card, deductible and out of pocket limits, locate a provider, EZpay and more.

